

## **HOME DELIVERY**

## **DPD / POST DENMARK**

Telephone number for recipients

Website for recipients

070-100510

www.postdanmark.dk

Standard number of delivery attempts

1\*

\*After unsuccessful delivery attempt parcel is redirected directly to a post office.

General delivery window

Monday - Friday 08.00-18.00h

# Procedure after first unsuccessful delivery attempt:

✓ Recipient is informed about post office details via a notification card left by the driver

✓ Parcel stays @ post office for a maximum of 14 calendar days

# **DIRECT DELIVERY TO PARCELSHOP**

# **POSTNORD DENMARK**

Telephone number for recipients

Website for recipients

070-100510

www.postdanmark.dk

Standard number of delivery attempts

Delivery on

Maximum allowed weight Parcel stays @ ParcelShop

Collection of parcel

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Tuesday - Friday 08.00-18.00h

20kg

14 days

By showing ID card

First notification

First reminder

Second (last) reminder

SMS right after delivery to ParcelShop

After 3-4 calendar days

After 10 calendar days